



LIMITED WARRANTY

For

**Polysolar Solar Mono Crystalline Lightweight
Modules**

Models: PS-MC-HS Series and defined variants

Polysolar Limited

Aurora/BAS
High Cross
Madingely Road
Cambridge CB3 0ET
United Kingdom

TEL: +44 (0) 1223 91534
polysolar.com

**Warranty Period**

The limited product warranty period is twelve (12) years. The limited power warranty is twenty-five (25) years. The warranty period starts from delivery.

Limited Power Warranty

P/N type flexible module: Within the first year from the date of warranty, the output power of modules shall not be less than 98% of the minimum nominal peak power as set forth in the specifications. Thereafter, the loss of average output power shall not exceed 0.55% per year. After twenty-five (25) years, the output power of the modules shall not be less than 84.8% of its minimum nominal peak power as set forth in the specifications.

Acceptance Period

Any disagreement regarding number, appearance, size, or peak power must be reported in writing within 30 days of arrival.

If no written objection is received within the specified period, the modules are considered accepted.

Beyond this period, any objection will be treated as relating to used modules.

Power Testing

Module power must be tested under standard conditions (STC).
STC: light spectrum of AM1.5, irradiation of 1000 W/m², cell temperature of 25°C.

Limited Product Warranty

Our company warrants that PV modules are free from defects under normal conditions of use, installation, and maintenance for a 12-year limited product warranty period from delivery.

Within this period, defective modules will be repaired, replaced, supplied additionally, or refunded at current market price, at our company's discretion.

This remedy is the sole and exclusive performance guaranteed under this warranty and shall not extend beyond the stated period.

For modules beyond the warranty period, our company offers paid



repair, replacement, or supply services upon mutual agreement.

Limited Power Warranty

Our company warrants that for 25 years from the date of warranty, module peak power will not be less than 84.8% of its minimum nominal peak power as specified at delivery.

Power must be measured under standard test conditions (STC).

If output falls below this level due to defects in material or workmanship, the company will repair, replace, supply additional modules, or refund based on power loss, at its discretion.

Loss of power output is defined as the difference between actual power and 84.8% of minimum nominal peak power after 25 years.

The company may compare actual power generation with design generation to determine power loss.

This remedy is the sole and exclusive performance guaranteed under this warranty and shall not extend beyond the stated period.

Obtaining Warranty Performance

The customer must immediately notify our company in writing if a justified claim arises.

The notification must include evidence of claim (e.g., photos, power test report), module type/serial number, purchase date, and warranty document.

If applicable, the company will advise on handling the claim. Returns will not be accepted without prior written authorisation.

The company will reimburse reasonable transportation charges for authorised returns and reshipments by sea freight.

Warranty Exclusions and Limitations

The warranty does not apply in the following cases:

- 1) Improper use, operation, or installation.
- 2) Unauthorized modifications or repairs.
- 3) Negligence during storage, transportation, or handling.
- 4) Installation not in accordance with company instructions.
- 5) Damage from external system components or defective design.



- 6) Faulty wiring, handling, or inappropriate environmental use.
- 7) Damage from shading, pollution, or foreign materials on modules.
- 8) Use on mobile objects (vehicles, ships, etc.).
- 9) Force majeure events (earthquake, fire, flood, war, etc.).
- 10) Customer-specified materials or OEM components.

Further limitations:

- The warranty excludes implied warranties of merchantability or fitness for purpose.
- The company is not liable for incidental, consequential, or special damages.
- Costs such as installation, dismantling, transport, testing, or customs are not covered.
- Liability shall not exceed the module's invoice value.
- Altered or unidentifiable serial numbers void the warranty.

General Terms

The company may provide a different type of replacement module if the original model is discontinued.

Repair or replacement does not renew or extend the warranty period.

Replaced modules become property of the company.

The warranty applies to the original client and can transfer with ownership if modules remain in the same installation site and are unmodified.

Severability

If any clause of this warranty is held invalid, all remaining provisions remain in effect.

Disputes

No action may be brought against the company more than three (3) months after the cause of action accrues.

In case of dispute, test results from an international institute (Fraunhofer ISE, TÜV, or ASU) will be used as technical evidence.

The company reserves the right to select the test institute.