

# D.W.I.G.H.T.®

in Action **CASE STUDY**



## High-Volume Onboarding

*Omnia Reduced Onboarding Delays at Scale*

**Here's how D.W.I.G.H.T. helped Omnia reduce bottlenecks several hours long and get workers paid quicker.**

Omnia Outsourcing operates in a high-volume, fast-moving environment, onboarding 400+ contractors and employees every week. Each onboarding journey involves significant admin, from right-to-work checks, contracts, through to compliance documentation and payroll readiness.

With large volumes of data entering the system every week, the process required several hours of manual data input, document verification etc. All of which created bottlenecks as workers completed steps outside normal working hours.



Omnia wanted D.W.I.G.H.T.® to:

Reduce the admin burden of onboarding hundreds of workers weekly

Process compliance documents faster

Eliminate bottlenecks arising out of hours

Improve the experience for contractors, clients, and internal teams



Processes onboarding documents in **real-time**



**Automatically** handles compliance checks



**Removes** manual delays holding up the system

**Here's what D.W.I.G.H.T. does**



## D.W.I.G.H.T.'s solution:

D.W.I.G.H.T. **captures and processes onboarding data** as and when submitted, removing the need for manual data entry at scale.

**Continuously working**, D.W.I.G.H.T. handles right-to-work checks and documentation that is submitted in evenings and overnight.

This process clearing means **workers become payroll-ready sooner** without needing to wait for the Omnia team to start their day.

D.W.I.G.H.T. **eliminates last-minute document backlogs**, meaning workers can be paid accurately and on time, without constant queries.



*With the sheer volume of people we process, there are several hours every week just spent on data entry and compliance. With DWIGHT, workers can submit documents late at night and they're processed straight away, meaning they can be paid first thing on a Friday rather than later in the day. That's a huge benefit for our contractors, our clients, and our team.*

**Sean White**

**Director | Omnia Outsourcing**

Ready for your own  
**D.W.I.G.H.T.®?**

**BOOK A DEMO**

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