

D.W.I.G.H.T.®

in Action **CASE STUDY**

[K] KODA

Hiring DWIGHT Instead of a Full Time Credit Controller

Spending a fraction of an FTE cost

Here's how D.W.I.G.H.T. helped Koda automate invoicing and credit control, saving time and improving cash flow.

The business-critical invoicing and credit control process relied heavily on manual input, making it time-consuming and inefficient. With a high volume of contractors, managing invoices and chasing payments created a significant administrative burden.

Previously, this process took 10-15 hours each month, requiring manual effort to raise and chase invoices, limiting time for other key financial tasks. Koda looked at hiring a new full time member of staff to resolve this.



Koda wanted D.W.I.G.H.T.® to:

Minimise manual effort in invoice generation and credit control

Improve invoicing accuracy

Ensure timely and automated payment chasing

Free up internal resources for higher-value finance work



Reduces manual workload from 10-15 **hours** to 10-15 **minutes**



Do the job of a **full time credit controller** at a fraction of the price



Improves cash flow with faster responses and **payments within 24 hours**

Here's what D.W.I.G.H.T.® does



D.W.I.G.H.T.[®]'s solution:

D.W.I.G.H.T. was implemented to **automate both invoice generation and credit control** using intelligent automation.

Once invoice data is entered, D.W.I.G.H.T. **processes and distributes invoices instantly**, then automatically follows up on outstanding payments based on predefined terms.

Operating 24/7 without delays or manual intervention, D.W.I.G.H.T. **ensures invoices are raised and chased consistently**, improving efficiency and reliability.

Within just 2 days of going live, D.W.I.G.H.T. was already identifying overdue invoices and initiating follow-ups, generating responses within 24 hours.



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Watch Koda's
Testimonial
here!

"D.W.I.G.H.T. has completely transformed our invoicing and credit control process. What used to take 10-15 hours now takes minutes. It's raising invoices exactly as expected and chasing the right people at the right time. Within days, it was already delivering results - chasing overdue invoices and generating responses within 24 hours. It's like having someone working 24/7 in the background, allowing me to focus on more important tasks. It's been fantastic."

Stephen Barrett
 Head of Finance | Koda

Ready for your own
D.W.I.G.H.T.[®]?

BOOK A DEMO

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